



**ICT IN GOVERNMENT PROGRAMME RESEARCH  
REPORTS 2008/9**

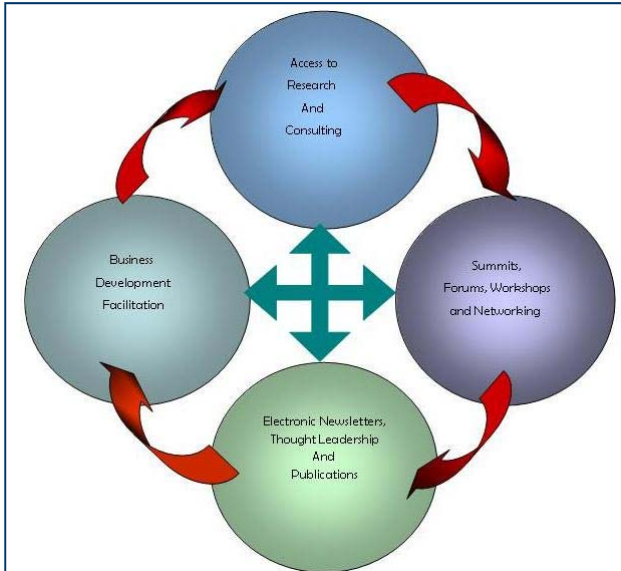




**OVERVIEW**

Driven by the vision for an all inclusive information society and recognizing the vital role that governments play in developing policy and regulation, championing the adoption of ICTs as a vital component in effective stimulation of the economy of their countries and of enhancing government service delivery to their citizens. In keeping with this vision, ForgeAhead launched its annual ICT in Government Programme in 2000 in South Africa comprising research programmes related to the

status and use of ICT in Governments in Africa.



As a result of ongoing evolution and augmentation, this programme has grown and developed extensively to deliver, what is today, considered to be the definitive knowledge and business development source on the status and use of ICTs in Governments in Africa. continent.

The programme comprises research and research consulting on the outcomes of the continent, regions, countries, and of course in South African Government, we segment our information into Provincial and Local Government as well. Summits, conferences and workshops bring together key stakeholders across the spectrum of public and private sector to create dialogue and solve the issues and challenges relating to technology status and usage in the various areas. We then document portion of our research information in the specifically designed handbooks and market these to both public and private sector.

**ICT IN GOVERNMENT RESEARCH SERVICES**

Because we spend our lives with Governments in Africa, understanding the status, challenges and opportunities relating to their use of ICT, it puts us in an enviable leadership position when our clients, both public and private sector work with ForgeAhead to develop their strategies and plans to do more business with government.

Our research services include:

- Custom Research projects in South Africa and the rest of Africa
- Project based research in Public Sector - South Africa and the rest of Africa
- Cross regional analysis and assessment of development factors
- Trends and developments relating to ICTs in Public Sector Service delivery
- Technology trend orientation
- Benchmarking of ICT trend adoption in both public and private sector
- ICT Skills Audits
- Client specific and syndicated research projects
- Research Reports
- ICT Research Briefs and Updates

**RESEARCH REPORTS AND WHITE PAPERS PRODUCED BY FORGEAHEAD**

YEAR	REPORT NAME	PRICE	DUE
<b>SOUTH AFRICAN NATIONAL GOVERNMENT</b>			
2008	ICT in South African National Government - Cluster Report by Department	R35 000	March 2008
2008	South African National Government - Open Source Technologies Report	R9 500	November 2008
2008	South African National Government - ICT budgets	R9 500	January 2009
2008	South African National Government - Key Trends Report	R9 500	November 2008
2008	South African National Government - eGovernment Report	R9 500	November 2008
2008	South African National Government - eSecurity Report	R9 500	January 2008
2009	South African National Government - Call Centres and BPO Report	R9 500	March 2009
2009	South African National Government - eSkills Report	R9 500	January 2009
2009	South African National Government - Green Computing	R9 500	March 2009
<b>SOUTH AFRICAN PROVINCIAL AND LOCAL GOVERNMENT</b>			
2008	ICT in South African Provincial and Local Government - General Overview	R15 000	May 2008
2008	ICT in South African Provincial and Local Government - Western Cape	R15 000	June 2008
2008	ICT in South African Provincial and Local Government - Limpopo	R15 000	July 2008

YEAR	REPORT NAME	PRICE	DUE
2008	ICT in South African Provincial and Local Government - Eastern Cape	R15 000	July 2008
2008	ICT in South African Provincial and Local Government - KWAZulu Natal	R15 000	August 2008
2008	ICT in South African Provincial and Local Government - Mpumalanga	R15 000	August 2008
2008	ICT in South African Provincial and Local Government - North West Province	R15 000	June 2008
2008	ICT in South African Provincial and Local Government - Northern Cape	R15 000	May 2008
2008	ICT in South African Provincial and Local Government - Gauteng	R15 000	May 2008
2008	ICT in South African Provincial and Local Government - Free State Province	R15 000	June 2008
2008	SADC ICT in Government Report	R25 000	July 2008
2009	Trends in South African Provincial and Local Government	R9 500	March 2009
2009	Budgets in South African Provincial and Local Government	R9 500	March 2009
2009	South African Provincial and Local Government eHealth Report	R12 500	March 2009
2009	South African Provincial and Local Government eEducation Report	R12 500	February 2009
2009	Call Centre and BPO opportunities in Provincial and Local Governments in South Africa	R9 500	March 2009
2009	South African Provincial and Local Government Software Report	R12 500	February 2009
2009	South African Provincial and Local Government Disaster Management Report	R9 500	February 2009
2009	South African Provincial and Local Government Metros - Report	R9 500	February 2009
2009	South African Provincial and Local Government Telco Licensing Opportunities	R9 500	April 2009
	<b>SADC REPORTS</b>		
2008	Namibia ICT in Government Report	R15 000	On request
2008	Zambia ICT in Government Report	R15 000	On request
2008	South African ICT in Government Report	R15 000	On request
2008	Tanzania ICT in Government Report	R15 000	On request
2008	Lesotho ICT in Government Report	R15 000	On request
2008	Malawi ICT in Government Report	R15 000	On request
2008	Botswana ICT in Government Report	R15 000	On request
2008	DRC ICT in Government Report	R15 000	On request
2008	Zimbabwe ICT in Government Report	R15 000	On request
2008	Madagascar ICT in Government Report	R15 000	On request
2008	Mozambique ICT in Government Report	R15 000	On request
2008	Angola ICT in Government Report	R15 000	On request
2008	Swaziland ICT in Government Report	R15 000	On request
2008	Mauritius ICT in Government Report	R15 000	On request
2008	SADC eHealth Report	R9 500	February 2009
2008	SADC eJustice Report	R9 500	June 2009
2008	SADC eEducation Report	R9 500	November
2008	SADC eSecurity Report	R9 500	September 2008
2008	Women and the Information Society	R20 000	November 2008